

Procedure followed in case of dormant account (six month) & very old dormant account (2 years old) is

- RMS dept. sets zero trading limits for the clients who have not traded in last 6 months
- Whenever client wants to trade in its account RMS dept. request client to deposit cheque in our client bank a/c. with co-ordination with accounts dept. or request Demat dept. to verify whether any shares are available in clients demat a/c. and only after cheque is cleared the client allowed to trade.
- The accounts dept. verifies that the cheque paid by the client is from the same bank account and if it is not then client is requested to submit new bank details to the KYC dept.